

January 2020
Rev.1
Customer Return from



Return to:

Wi.Tec-Sensorik GmbH
Department Return & Services
Am Schepersweg 41
46485 Wesel
Germany

For questions about your return:

Email: service@witec-sensorik.de

Phone: +49 (0)281 20657820

In order to process your return as quickly as possible, we need the following information:

Module name:

Serial number:

Company/ Association:

Name contact:

Street:

Postcode/City:

Country:

Customer Number:

Order Number:

Invoice Date:

Telephone Number:

Email Address:

Reason of the return:

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Description of your measuring conditions:

(When do the error appear? Which Gas? How long was the gas flow? At which temperature/ pressure? What is the measurement setup?)

Please send us the associated csv.file from MARS-Tool with.

Please enclose the completely filled out clearance certificate with the return shipment. You will find this, as well as this document on our homepage.

Notes on packaging and shipping:

- Please pay attention to ESD-compliant packaging material for electronic assemblies or components
- Sturdy cardboard, preferably use the original carton
- No clearance in carton to avoid back and forth motion
- Padding made of ESD-foil or strongly curled paper
- Consider load bearing capacity (e.g. When stacking packages in the packet center)
- Always send the package as an insured package

Transport at your own risc!

Please send us the tracking number via email.